



Terms & Conditions

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Guarantee Deposit Terms And Conditions

The Guarantee Deposit (G) will consist of paying an amount of money that will serve to guarantee the return of the container in the same conditions as it was delivered as an alternative to the different guarantees requested by each shipping company or cargo agent, where the consignee of the cargo is responsible for the return of the container or containers to the deposit that the shipping companies establish for their return, in the times and conditions agreed in the service contracts or the front of the Bill of Lading (BL).

The amount corresponding to the guarantee deposit will be returned, where appropriate, at the end of the container's cycle and where the corresponding valuations have been made. In order to request the return of the Guarantee Deposit (DG), any possible delays and damages must be covered, that is, the delivery of the container in the state in which it was received, inasmuch as the procedure will be carried out in EIR (Equipment Interchange Receipt) format, which will determine the state of the container.

The implementation of the Guarantee Deposit (DG) will be applied or charged by instructions of the shipping line/NVOCC, with the instructions by electronic mail received by VECONINTER from the shipping line/NVOCC being sufficient.

The amount corresponding to the Guarantee Deposit (DG), will be determined with a fixed amount, depending on each country and the type of intermodal equipment.

At the time of payment of the Guarantee Deposit (DG), a receipt will be delivered indicating: 1) the amount corresponding to the Guarantee Deposit (DG); 2) the number of the Guarantee Deposit (DG); 3) the number of the Bill of Lading (BL)/Booking Number; 4) the date of the payment, and 5) the causes of partial or total retention thereof.

Payment of the Guarantee Deposit (DG) can be made in the following way: Deposit or transfer.

Once the verifications have been carried out, the deposit can be withheld in whole or in part:

Withholding or total collection of the deposit:

- in the event the amount of the delay exceeds the total amount of the Guarantee Deposit (DG):
- in the event the amount for the repair of the damage caused exceeds the total amount of the Guarantee Deposit (DG).

Withholding or partial collection:

- in the event the amount of the delay does not exceed the total amount of the Guarantee Deposit (DG), the corresponding amounts will be deducted and the remainder will be returned according to the rules contained in this document;
- in the event the amount of the repair of the damage caused does not exceed the total amount of the Guarantee Deposit (DG), the corresponding amounts will be deducted and the remainder will be returned according to the rules contained in this document.

Where the client has invoices not related to the shipment for which the Guarantee Deposit (DG) was paid, the amount of the pending invoices could be deducted from the Guarantee Deposit (DG). For this purpose, VECONINTER will make a notification via electronic mail with the data of the pending invoice and the specification of the amounts that will be deducted, and in case of not obtaining a negative response from the

client within the following 72 hours, it will be understood that the client approves the aforementioned discount of the Guarantee Deposit (DG).

The return or reimbursement of the Guarantee Deposit (DG), will only be made to the account provided at the time of payment, the data of which must match the following in the event of:

- Import: to the consignee indicated in the BL Master;
- Export: to the shipper indicated in the BL Master;
- Customs Agent: in case it was the customs agent who made the payment of the DG.

Due to the requirements of banking compliance areas and within the framework of AML/CTF laws, in no event will payments, refunds or returns be made on behalf of third parties, which are not in the cases provided and indicated.

Steps prior to the return request:

1. The importer/exporter must deliver the container to the yards assigned by the shipping company.
2. The shipping yard will deliver the EIR (Equipment Interchange Receipt), where the status of the container will be indicated.
3. The Customs Agent or Forwarder will deliver the EIR, along with the request to cut delays to the shipping company/VECONINTER.
4. VECONINTER will review if there are extra charges. If there is a delay, it must be covered in order to carry out the return process.

Guarantee deposits can be reused for new shipments, only where no discounts have been made for damage and/or delays in the containers, at the request of the consignee and with its prior authorisation, sent through the channels provided therefor.

The review or verification for the return of the Guarantee Deposit (DG), might take up to a maximum of 72 business hours. Once the verifications have been carried out and the discounts have been made, if applicable, the corresponding reimbursement will be made to the accounts previously indicated.

The return of the amounts corresponding to the Guarantee Deposits (DG) will be made in the same currency in which they were paid. Once the return is authorised, the refund will be made within fifteen (15) business days following the authorisation, for which a refund notice, via electronic mail, will be received one day before the refund is made. Said notification will be made by the electronic means provided therefor.

Once carried out, VECONINTER will issue an invoice for administrative expenses related to the refund, which will indicate: 1) the amount corresponding to the administrative expenses for the refund concept, and 2) the amount corresponding to the applicable taxes. The distribution or delivery of the invoice will depend on the requirements of local law. It will be delivered via courier in countries where the law requires physical delivery or by electronic delivery where local legislation allows this form of delivery.

VECONINTER will issue a return receipt, which will indicate: 1) the amount corresponding to the refund of the Guarantee Deposit (DG).

VECONINTER will not be responsible for the discounts made for bank commissions.

In the event that the client maintains an insurance policy with INTERNATIONAL CONTAINER INSURANCE Inc. (ICI) <https://www.icicoverage.com>, the discount for damages and delays will be made directly from the insurance policy and no discount will be made on the Guarantee Deposit (DG). Where the client maintains an insurance policy with any other insurer, the corresponding discounts will be made from the amount paid for the Guarantee Deposit (DG).

Applicable Law. These Terms shall be governed by and construed in accordance with the laws of the State of Florida, United States of America, without regard to any conflict of law provisions.

Our failure to enforce any right or provision of these Terms shall not be deemed to be a waiver of those rights. Where any provision of these Terms is found by any court to be invalid or unenforceable, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us relating to our Service and supersede and cancel any prior agreements between us in connexion with the Service.

Changes. We reserve the right, at our sole discretion, to modify or replace these Terms at any time. What constitutes a material change will be determined at our sole discretion, without the need to make any notification. It will be the responsibility of the client to periodically review these terms and conditions. If you, THE USER, continue to access or use our Service after any changes have become effective, you agree to be bound by the changed Terms.

You agree to receive electronic mails related to the Service until you have unsubscribed. VECONINTER is not responsible for errors in the electronic mail address provided by you to receive information related to the Service. We may use your Personal Information to send you newsletters, marketing or promotional materials and any other information that may be of interest to you. You may opt out of receiving any or all of these communications from us by following the unsubscribe link or instructions provided in any electronic mail sent by us.

Taxes: The client will be responsible for all tax accounting records, for paying taxes, rates, or contributions, and for making the corresponding withholdings, as well as for delivering the withholding vouchers that may be applicable, in accordance with the Laws that are in force concerning tax matters according to the applicable Law.

Compliance with Laws. We may disclose your Personal Information when required to do so by law or a court order or if we believe that such action is necessary to comply with the law and any reasonable requests of law enforcement or to protect the security or the integrity of our Service.

Contact us. To communicate with us, we put at your disposal different means of contact that we detail below:

Send an email to our customer service address: frontdesksupervision@veconinter.com

Our contact numbers:

+1(829)954-8106, Opt. 1 locker; Opt. 3 Refunds;

Local office +1(809)487-4727

+1(829)344-9300 WhatsApp

+1(829)344-9328 WhatsApp

All notifications and communications between the users and VECONINTER will be considered effective, for all purposes, when they are made through any of the means detailed above.

VecoSupport Terms and Conditions ("Terms")

Please read these terms and conditions carefully before using or purchasing any materials, information, products, or services through this webpage. By accessing the VecoSupport website or mobile device applications, or any other VecoSupport service or platform ("our website"), you accept these terms and conditions ("terms") and our privacy policy. In the event of you not accepting these terms, please avoid using our website. The use of "we", "our" or "Vecosupport" in these terms refers to VecoSupport, and "you" or "your" refers to you as a user of our website.

This Agreement is not intended to supersede or govern any other provision of terms and conditions or any other operating rule, policy, or procedure that may be specific to any programme or service provided by us, unless so expressly stated by us in connexion with such programme or service. Also, you may possibly be required to agree to additional terms and conditions applicable to specific features and services offered on the Platform. Those additional terms and conditions supplement these Terms of Service, but shall only apply to your use of such features and services.

THESE TERMS INCLUDE AN ARBITRATION CLAUSE AND A WAIVER OF YOUR RIGHT TO PARTICIPATE IN A COLLECTIVE OR REPRESENTATIVE ACTION.

We reserve the right to modify these terms and issue a new version on our website for any reason and at any time. These changes do not affect any of your pre-existing rights and/or obligations. Should you continue to use our website after we have posted any changes to the terms, you accept the terms in force at that time. Please check these terms from time to time to stay up to date in case any changes have been made. If you do not agree with any of the conditions of the terms or subsequent modifications, or if you are not satisfied with our website, we urge you to stop using it immediately.

We do not sell maritime industry products

Our website is a portal created for the purpose of facilitating the management of requirements and claims generated by Veconinter's clients, through which you may upload information in order to obtain a timely response to any of the claims or requests filed by you in connexion with the services provided by Veconinter. You are responsible for any interaction. On this page you may request invoices, make claims, confirm conditions, estimate costs, update your information, apply payments, process security deposits, process changes of consignees, manage exemptions, verify last days off, payment receipts, pre-settle containers, process bill of lading issues and swaps, and process customer linkages according to the services applied to your country of operation.

We reserve the right to reject or cancel your request for information at any time for reasons including, but not limited to: availability of the Service, errors in the description or pricing of the Service, error(s) in your order, or for other reasons

We reserve the right to reject or cancel your information request if fraud or any unauthorised or unlawful transaction were suspected.

Availability, Errors, and Inaccuracies

We constantly update the Service's product and service offerings. We might experience delays in updating information about the Service and in our advertising on other Internet sites. The information available about the Service may contain errors or inaccuracies and may not be complete or current. The Products or Services may be incorrectly priced, inaccurately described, or unavailable on the Service and we may not guarantee the accuracy or completeness of any information found on the Service.

Accordingly, we reserve the right to change or update information and to correct errors, inaccuracies, or omissions at any time, without prior notice.

We cannot guarantee that our website will always be available, uninterrupted, secure or free from bugs or viruses at all times, or that it will be free of errors or omissions.

We shall not be responsible for any delay or failure that is due to acts of God or reasons beyond our reasonable control, including, but not limited to, failures due to unforeseen circumstances or causes beyond our control, such as acts of war, terrorism, riots, embargoes, acts of civil or military authorities, fires, floods, accidents, strikes, epidemics, or other natural disasters, shortages of transport services, fuel, energy, labour or materials, or breakdowns in public or private telecommunications networks.

Intellectual property

The Service and its original content, its features and functionality are and shall remain the exclusive property of VecoSupport and its licensors. The Service is protected by copyright, trade mark, and other laws of both the United States of America and other foreign countries. Our trade marks and trade dress may not be used in connexion with any product or service without the prior written consent of VecoSupport.

Links to Other Internet Sites

Our Service might contain links to third party Internet sites or Services that are not owned or controlled by VecoSupport.

VecoSupport has no control over, and assumes no responsibility for, the content, privacy policies, or practices or services of any third party sites on the Internet. We cannot guarantee the offerings of these entities or persons or their sites on the Internet.

You acknowledge and agree that VecoSupport shall not be liable, either directly or indirectly, for any damage or loss caused or alleged to be caused by the use of or in connexion with the use of or reliance on any such content, goods, or services available on any third party site or services on the Internet or through them.

We strongly advise you to read the terms and conditions and privacy policies of any third party sites or services you visit on the Internet.

Termination

We may terminate or suspend your access to the Service immediately, without notice or liability, in our sole discretion, for any reason, including, without limitation, any violation of the Terms.

All the provisions of the Terms that by their nature should survive the Termination shall survive Termination, including, without limitation, proprietary provisions, disclaimer of warranty, indemnity, and limitations of liability.

Indemnity

You agree to defend, indemnify and hold VecoSupport and its licensees and licensors and their employees, contractors, representatives, officers and directors harmless against any and all claims, damages, obligations, losses, liabilities, costs or debts and expenses (including, without limitation, attorneys' fees), resulting or arising out of a) your use of and access to the Service, or b) a violation of these Terms.

Limitation of Liability

In no event will VecoSupport or its directors, employees, partners, representatives, suppliers, or affiliates be liable for any indirect, incidental, special, consequential or punitive damages, including, without limitation, lost profits, loss of data, use, reputation, or other intangible losses resulting from (i) your access or use or your inability to access or use the Service; (ii) errors in the information supplied by you; (iii) any third party conduct or content concerning the Service; (iv) any content obtained from the Service, and (v) unauthorised access, use, or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence), or any other legal theory, and whether or not we have been advised about the possibility of such damages, and even if any remedy provided herein is found to have failed of its essential purpose.

Disclaimer

Your use of the Service is at your own risk. The Service is provided on an "AS IS" and "AS AVAILABLE" basis. The Service is provided without warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability, fitness, or fitness for a particular purpose or course of performance.

VecoSupport, its subsidiaries, affiliates and its licensors do not warrant that a) the Service will be provided without interruptions, or be secure or available at any particular time or location; b) any errors or defects will be corrected; c) the Service is free of viruses or other harmful components; or d) the results of using the Service will meet your requirements.

Exclusions

Some jurisdictions do not allow the exclusion of certain warranties or the exclusion or limitation of liability for consequential or incidental damages, so the limitations set forth above may not apply to you.

Applicable Law

These Terms shall be governed by and construed in accordance with the laws of Florida, United States of America, without regard to any conflicts of law provisions.

The fact that we fail to enforce any right or provision of these Terms shall not be deemed to be a waiver of those rights. If any provision of these Terms is found by any court to be invalid or unenforceable, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us in connexion with our Service and supersede and terminate any prior agreements between us relating to the Service.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a change were necessary, we shall provide notice thereof at least 30 days before any new Terms take effect. What may constitute a material change will be determined in our sole discretion.

Should you continue to access or use our Service after any changes have become effective, you agree to be bound by the changed Terms. If you did not agree to the new Terms, you would no longer be authorised to use the Service.

Contact us

If you have questions about these Terms, please contact us.

Privacy Policy

VecoSupport ("us", "we", or "our") operates the VecoSupport website <https://support.veconinter.com> (the "Service") and will also be available at www.veconinter.com.

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

We will not use or share your information with anyone else, except as we have described in this Privacy Policy.

We will only use your Personal Information to provide and improve the Service. By using the Service, you agree to the collection and use of the information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy will have the same meanings as in our Terms and Conditions.

Collection and Use of the Information

Whilst using our Service, we may ask you to provide us with certain personally identifiable information that may be used to contact or identify you. Such personally identifiable information may include, but is not limited to, your electronic mail address, and your name ("Personal Information"). We collect this information in order to provide the Service, identify and communicate with you, respond to your requests/questions and improve our services.

Information Registration ("Log Data")

In addition, we may collect information that your browser sends when you visit our Service or when you access the Service through a mobile device.

This Information Log may include information such as the Internet Protocol ("IP") address, the browser type, the browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

When you access the Service through a mobile device, this Information Registration may include information such as the type of mobile device you use, the unique identification number of your mobile device, the Internet Protocol address of your mobile device, the operating system of your mobile device, the type of mobile Internet browser you use, and other statistics.

Also, we may use third party services such as Google Analytics, that collect, monitor, and analyse this type of information in order to increase the functionality of our Service. These third party service providers have their own privacy policies that indicate how these third parties use that information.

Cookies

Cookies are files with a small piece of information, which may include an anonymous unique identifier. Cookies are sent to your browser from an Internet site and transferred to your device. We use cookies to collect information in order to improve our services for you.

You may instruct your browser to reject all cookies or to indicate when a cookie is being sent. The Help function of most browsers provides information on how to accept cookies, disable cookies, or notify you when you receive a new cookie.

If you do not accept cookies, you will not be able to use some features of our Service and we recommend that you leave them turned on.

Do Not Track Disclosure

We do not endorse Do Not Track ("DNT"). Do Not Track is a preference that you can activate in your Internet browser to inform you about Internet sites that you do not wish to be tracked. You may enable or disable Do Not Track by visiting the Preferences or Settings page of your Internet browser.

Service Providers

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform services related to the Service, and/or to assist us in analysing how our Service is used.

Such third parties will have access to your Personal Information only to perform specific tasks on our behalf and are obligated not to disclose or use your information for any other purpose.

Communications

You agree to receive electronic mails related to the Service until you cancel your subscription. VecoSupport is not responsible for errors in the electronic mail address provided by you to receive information related to the Service. We may use your Personal Information to send you newsletters, marketing or promotional materials and any other information that may be of interest to you. You may opt out of receiving any or all of these communications from us by following the unsubscribe link or instructions provided in any electronic mail sent by us.

Compliance with Laws

We may disclose your Personal Information when so required by law or a court order or if we believe that such action is necessary to comply with the law and reasonable requests of law enforcement or to protect the security or the integrity of our Service.

Security

The security of your Personal Information is important to us, and we strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information we store, to protect it from unauthorised access, destruction, use, modification, or disclosure.

However, you should be aware that no method of transmission over the Internet, or method of electronic storage, is 100% secure, and we cannot guarantee the absolute security of the Personal Information that we collect about you.

Links to other Sites

Our Service may contain links to other Internet sites that are not operated by us. When you access third party links, you will be directed to that third party's Internet site. We recommend that you review the Privacy Policy of each Internet site you visit.

We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third-party sites or Services.

Children's Privacy

Only persons 18 years of age or older will be permitted to access our Service. Our Service is not directed to anyone under 18 years of age ("Child or Teen").

We do not knowingly collect personally identifiable information from children or adolescents under the age of 18. If you are a parent or a guardian and you become aware that your children have provided us with Personal Information, please contact us. If we learn that we have collected Personal Information from a child or adolescent under the age of 18 without verification of parental consent, we will take steps to remove that information from our servers.

Changes to this Privacy Policy

This Privacy Policy will be effective as of October 01, 2022 and will remain in effect except with respect to any changes to its provisions in the future, which will become effective immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should review this Privacy Policy periodically. Your continued use of the Service after we post any changes to the Privacy Policy set forth on this page will constitute your acknowledgment of the changes and your consent to abide by and be bound by the changed Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the electronic mail address you have provided or by placing a prominent notice on our Internet website.

Contact us

If you have questions regarding this Privacy Policy, please contact us.

- Phone: +1 (888) 8414972 (Option 1-1 or 2-1)
- E-mail: linesIntl@veconinter.com

VecoAccess Terms and Conditions ("Terms")

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the Internet site www.veconinter.com and the VecoAccess application (together or individually referred as the "Service") that VecoAccess! operates ("us", "we" or "our"). This legal notice regulates the use and utilisation of the website.

The browsing of the website www.veconinter.com and the VecoAccess application will give you the condition of USER thereof and it implies full and unreserved acceptance of each and every one of the conditions published in this legal notice, warning that said conditions may be modified without prior notice by www.veconinter.com and the VecoAccess application.

Accordingly, it is advisable to carefully read its content if you wish to access and make use of the information and services offered on the website. www.veconinter.com and the VecoAccess application.

VecoAccess is a set of functions and procedures provided by a software and/or application offered by www.veconinter.com to the USER to be used in other software and/or applications aimed at allowing the execution of operations or services by the USER.

For the purposes of interpreting these terms and conditions, they will be referred to as:

(i) The Service: Through the website www.veconinter.com and its VecoAccess application (either jointly or individually) you may access information and administrative management services of the maritime industry, through the application you may obtain information, reports, pre-settlements and make payments online.

(ii) USER: It is the natural or legal person, whether client or not of www.veconinter.com's and the VecoAccess application's that may enter the website to explore, move, obtain information and/or use the services of the VecoAccess application, through which you may obtain information, reports, pre-settlements and make payments online.

(iii) Authentication: systems, techniques and/or procedures used by VecoAccess to verify the documents that the USER sends when requesting membership.

Conditions of access and use of the Service: Access to the website is free. However, VecoAccess may condition the use of some of the services offered on its website to the fulfilment of sending credentials and their validation. The user guarantees the authenticity of the data provided to VecoAccess and will be solely responsible for any false or inaccurate statements made.

The user expressly agrees to make appropriate use of the contents and services of VecoAccess and not to use them to:

1. a) disseminate criminal, violent, pornographic, racist, xenophobic, offensive contents, advocating terrorism or, in general, anything contrary to law or public order;
2. b) introduce computer viruses into the network or carry out actions which are capable of altering, spoiling, interrupting, or generating errors or damage to electronic documents, data or physical and logical systems of VecoAccess or of third parties, as well as hinder the access of other users to the website and its services through the massive consumption of the computer resources through which VecoAccess provides its services;
3. c) attempt to access the electronic mail accounts of other users or restricted areas according to the access authorised by VecoAccess;

4. d) violate the rights of intellectual or industrial property, as well as violate the confidentiality of the information of VecoAccess or of third parties;
5. e) impersonate the identity of any other user;
6. f) reproduce, copy, distribute, make available to, or any other form of public communication, transform or modify the contents, unless you have the authorisation of the owner of the corresponding rights or where this is legally permitted;
7. g) collect data for advertising purposes and send advertising of any kind and communications for sales purposes or others of a commercial nature without your prior request or consent;

The USER acknowledges and accepts that the information provided by VecoAccess is data obtained from the bill of lading or BL, and information provided by the Shipping Line or the Non-Vessel Operating Common Carrier (NVOCC). In this sense, the USER acknowledges and accepts that the pre-settlements that are downloaded through the website: i) are estimates and referential amounts; ii) they do not constitute the document to release the cargo.

The USER acknowledges and accepts that the accesses granted to customs agents or logistics operators will be as the document certifying their powers (power) is uploaded and Vecoaccess will not be responsible in the event that several customs agents or logistics operators coexist to act on behalf of a consignee.

The USER is obliged to make correct use of the website in accordance with the laws and will respond to VecoAccess or to third parties for any damages that may be caused as a result of the breach of said obligation.

Any use other than that authorised is expressly prohibited, and VecoAccess may deny or withdraw access and use at any time.

Affiliation to the VecoAccess Site and Compliance with Requirements:

In order for the USER to use the services of the VecoAccess application, the USER must make the request on the VecoAccess website. VecoAccess will evaluate and review compliance with the requirements, for which the rules, procedures and use policies established for this purpose by VecoAccess must be followed. The effective access of the USER to the site will take place once VecoAccess proceeds to register the USER in the system and the Authentication has been carried out. For this the USER must upload the following documents: (i) Bill of Lading or Bill of Landing (BL), (ii) Booking Note or reservation document; (iii) Power of attorney of the customs agent (where applicable). Once the documents have been uploaded, VecoAccess will have forty-eight (48) business hours to validate and authenticate the USER'S access.

It is expressly understood that the equipment, systems, Internet browsing programmes and any other instruments that may be necessary to access VecoAccess, will be acquired and used by the USER at their exclusive cost and risk and VecoAccess will in no case be responsible for the proper functioning, suitability, capacity and compatibility thereof. Once the authentication is done by VecoAccess, the USER may enable: username and password for full access, being the absolute responsibility and at their sole risk if the USER shares their access data with third parties and such third parties make use of the information and services of the site Web.

Information Collection and Use

Whilst using our Service, we may ask the USER to provide us with certain personally identifiable information that may be used to contact the USER. Personally identifiable information may include, but is not limited to,

your electronic mail address and name ("Personal Information"). We collect this information in order to provide the Service, identify and communicate with the USER, respond to your requests/questions, fulfil your orders and improve our services.

Intellectual Property: All the contents of the website, such as texts, photographs, graphics, images, icons, technology, software, as well as its graphic design and source codes, constitute a work whose property belongs to www.veconinter.com and the VecoAccess application without any of the exploitation rights over them being transferred to the USER beyond what is strictly necessary for the correct use of the website.

Also, all trade marks, trade names, or distinctive signs of any kind that appear on the website are the property of VecoAccess, without it being understood that the use or access to them attributes any right over them to the USER.

The distribution, modification, assignment or public communication of the contents and any other act that has not been expressly authorised by the owner of the exploitation rights are prohibited.

Termination

VecoAccess may terminate or suspend your access to the Service immediately, without notice or liability, in our sole discretion, for any reason and without limitation, including, without limitation, any violation of the Terms.

All provisions of the Terms that by their nature should survive the Termination shall survive Termination, including, without limitation, proprietary provisions, disclaimer of warranty, indemnity, and limitations of liability.

Indemnity:

The USER hereby agrees to defend, indemnify and hold VecoAccess and its licensees and licensors and their employees, contractors, representatives, executives and directors harmless against any claims, damages, obligations, losses, liabilities, costs or debts and expenses (including, without limitation thereto, attorneys' fees), resulting or arising out of a) your use of and access to the Service, or b) a violation of these Terms.

Disclaimer

The informative contents of this website are estimates and approximations with a merely informative purpose, without fully guaranteeing access to all of the contents, nor the completeness, correctness, validity or actuality, nor its suitability or usefulness for a specific objective. The information accessed by the USER is referential.

The USER's use of the Service is at their own risk. The Service is provided on an "As Is" and "As Available" basis. The Service is offered without warranties of any kind, whether express or implied, including without limitation, implicit guarantees of merchantability, convenience or suitability for a particular purpose or course of performance.

VecoAccess, its subsidiaries, affiliates and its licensors exclude any liability for damages of any nature arising from: a) the Service not working uninterruptedly, whether it will be secure or will be available at any particular time or place; b) errors or defects being corrected; c) the Service being free of viruses or other harmful components, or d) the results of using the Service will meet your requirements.

Applicable Law

These Terms shall be governed by and construed in accordance with the laws of Florida, United States of America, without regard to its conflict of law provisions.

Our failure to enforce any right or provision of these Terms shall not be considered a waiver of those rights. If any provision of these Terms is found by any court to be invalid or unenforceable, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us relating to our Service and supersede and supersede any prior agreements between us relating to the Service.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. What constitutes a material change will be determined at our sole discretion, without the need to make any notification; it will be the responsibility of the client to periodically review these terms and conditions.

If the USER continues to access or use our Service after any changes have become effective, you agree to be bound by the changed Terms. If you do not agree to the new Terms, you shall no longer be authorised to use the Service.

Privacy Policy

VecoAccess ("us", "we" or "our") operates the website www.veconinter.com and the VecoAccess application (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

In this sense, the USER acknowledges and accepts that we will only use their Personal Information: (i) to provide and improve the Service. (ii) For legitimate business purposes, and only when necessary, with our business partners. This section describes how we share information and how we make that sharing possible. How we share personal information when we share personal information, we implement appropriate checks and controls to confirm that the information can be shared, in accordance with applicable law.

To protect your personal information from unauthorised access, use, and disclosure, we implement reasonable physical, managerial, and technical security measures. We also require our business partners to implement appropriate safeguards, such as contract terms and conditions and access restrictions, to protect information from unauthorised access, use, and disclosure.

By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy.

Changes to the Privacy Policy

We reserve the right to update or change our Privacy Policy at any time and you should review this Privacy Policy periodically. Your continued use of the Service after we post any changes to the Privacy Policy set forth on this page will constitute your acknowledgment of the changes and your consent to abide by and be bound by the changed Privacy Policy.

Record of Information ("Log Data")

In addition, we may collect information that your browser sends when you visit our Service or when you access the Service through a mobile device.

When you access the Service through a mobile device, this Record Information may include information such as the type of mobile device you use, the unique identification number of your mobile device, the Internet Protocol address of your mobile device, the operating system of your mobile device, the type of mobile Internet browser you use and other statistics.

Also, we may use third party services, such as Google Analytics, that collect, monitor and analyse this type of information in order to increase the functionality of our Service. These third party service providers have their own privacy policies that indicate how such third parties use that information.

Cookies

Cookies are files with a small portion of information, which may include an anonymous unique identifier. Cookies are sent to your browser from an Internet site and transferred to your device. We use cookies to collect information in order to improve our services for you. You may instruct your browser to reject all cookies or to indicate when a cookie is being sent. The Help function of most browsers provides information on how to accept cookies, disable cookies, or notify you when you receive a new cookie.

If you do not accept cookies, you will not be able to use some features of our Service and we recommend that you leave them turned on.

Do Not Track Disclosure

We do not endorse Do Not Track ("DNT"). Do Not Track is a preference that you may activate in your Internet browser to inform you about Internet sites that you do not want to be tracked. You may enable or disable Do Not Track by visiting the Preferences or Settings page of your Internet browser.

Service Providers

We may employ third-party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services, and/or to assist us in analysing how our Service is used.

These third parties will have access to your Personal Information only to perform specific tasks on our behalf and are obligated not to disclose or use your information for any other purpose.

Communications

You agree to receive electronic mails related to the Service until you unsubscribe. VecoAccess is not responsible for errors in the electronic mail address provided by you to receive information related to the Service. We may use your Personal Information to send you newsletters, marketing or promotional materials and any other information that may be of interest to you. You may opt out of receiving any or all of these communications from us by following the unsubscribe link or the instructions provided in any electronic mail sent by us.

Taxes, fees and commissions: The USER will be responsible for any tax accounting records, paying taxes, fees or contributions, bank commissions and making the corresponding withholdings in accordance with the Laws that are in force in tax matters according to the Law that is applicable to you.

Exchange rate:

All payments must be made in Dollars of the United States of America (USD) in preference to the use of any other currency, or at the exchange rate or at the exchange rate established by the corresponding authority, according to the Law that is applicable in each country or when there are express instructions from the Shipping Line or the NVOCC.

Compliance with Laws

We may disclose your Personal Information when required to do so by law or a court order or if we believe that such action is necessary to comply with the law and reasonable requests of law enforcement or to protect the security or the integrity of our Service.

Security

The security of your Personal Information is important to us, and we strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information we store, to protect it from unauthorised access, destruction, use, modification, or disclosure.

However, you should be aware that no method of transmission over the Internet, or method of electronic storage, is 100% secure, and we cannot guarantee the absolute security of Personal Information that we collect about you.

Links to other Sites

Our Service may contain links to other Internet sites that are not operated by us. When you access third party links, you will be directed to that third party's Internet site. We recommend that you review the Privacy Policy of each Internet site you visit.

We have no control over, and assume no responsibility for, the contents, privacy policies, or practices of any third-party sites or services.

Children's Privacy

Only persons 18 years of age or older will be permitted to access our Service. Our Service is not directed to anyone under 18 years of age ("Child or Teen").

We do not knowingly collect personally identifiable information from children or adolescents under the age of 18. If you are a parent or guardian and you become aware that your children have provided us with Personal Information, please contact us. If we learn that we have collected Personal Information from a child or adolescent under 18 years of age without verification of consent parent, we will take steps to remove that information from our servers.

Contact us

To communicate with us, we put at your disposal different means of contact that we detail below:

- Telephone: 1.888.841.49.72
- Electronic mail: frontdesksupervision@veconinter.com

All notifications and communications between the users and VecoAccess will be considered effective, for all purposes, when they are made through any of the means detailed above.

Procedure in Case of Illicit Activities. In the event that any user or third party considers that there are facts or circumstances that reveal the illicit nature of the use of any content and/or the performance of any activity on the web pages included or accessible through the website, you must send a notification to VecoAccess duly identifying yourself and specifying the alleged violations.

Publications: The administrative information provided through the website does not replace the legal publicity of the laws, regulations, plans, general provisions, and acts that have to be formally published in the official newspapers of public administrations, which constitute the only instrument that gives faith of its authenticity and content. The information available on this website should be understood as a guide without the purpose of legal validity.